

THE SUPPORT REPORT

The PFW Campus Support Staff Advisory Committee (CSSAC) Newsletter

Thanks for Sharing Your Thoughts!

Over the past two months, the CSSAC board has been encouraging all biweekly-paid employees to share your opinions so we can focus on the issues that are important to you.

What You Said

85% of responses ranked **salary** as the top concern. Here is how all the issues ranked, in order:

1. Salary
2. Cost of parking
3. Advancement opportunities
4. Training
5. Benefits
6. Hour flexibility (tied for 6th)
7. Employee retention (tied for 6th)
8. Professional development opportunities (tied for 6th)
9. Efficiency in IT
10. Time for wellness outside of lunch
11. PTO system showing future accruals
12. Supervisor support

Make Your Opinion Heard!

Didn't get a chance to take the survey? It's not too late! Tell the board how you rank these issues (or submit another issue not on this list) by [filling out the survey here](#).

Did You Know?

Fresh Ideas has a menu guide on their [website](#) and can also customize the menu when catering for your event. Contact April Ousley at aousley@freshideasfood.com or at 260-481-0297 for more information. (Please put in catering orders 4-5 days in advance.)

Resource Highlight: Fitness Center Membership

Did you know that as a PFW staff member, you can get a discounted fitness center membership? The Gates Center's annual rate for staff membership is only \$60—and you even have the option to pay by payroll deduction.

A membership gets you access to all of the Gates Center's amenities during their hours of operation. That includes group exercise classes, a cardio equipment area, free weights and weight machines in a newly-renovated weight room, an indoor track, basketball and tennis courts, and even personal training sessions (for an additional fee).

Discounted memberships are also available for your spouse/partner and dependents. Learn more or sign up on the [fitness center website](#).

Benefit Breakdown: Tuition Remission

You, your spouse, and your dependents are able to get a discounted tuition rate on up to 7 credit hours (4 in summer) you take through PFW. You or your dependent are eligible if you are hired within six weeks of the start of the semester; your spouse is eligible after you have been employed for two years.

To use the fee remission benefit, you must fill out the Fee Remission Form and submit it to payroll@pfw.edu. It's essential to fill out the form accurately, including your position code (found in SuccessFactors) and your PUID (not your 900 number). You must fill out this form **every semester** you, your spouse, or your dependent want to use this benefit!

You can get more details and find the fee remission form on [this website](#).

Connect with CSSAC!

- **Submit an idea, question, or concern to CSSAC:** Submitting a [Bridge Question](#) will bring your ideas, questions, or concerns to CSSAC's attention. You can even choose to submit anonymously.
- **Learn more about CSSAC:** Visit the [CSSAC website](#) to learn more about who we are and what we do.
- **Want to serve as a CSSAC member?** Fill out the [form](#) to let us know you're interested!